

STATEMENT OF QUALITY, ENVIRONMENT, HEALTH AND SAFETY POLICY

The CEO and the executive board are committed to the health, safety and welfare of all employees, business partners, contractors and visitors to Yodel. The company is committed to reducing our impact on the environment through our activities. The company will endeavour to deliver the very best quality service to customers and clients.

THE POLICY HAS FOUR OBJECTIVES...



A commitment to strive towards **a zero accident culture** and **prevention of occupational injuries**

Continual improvement in quality, environmental impacts and the health and safety of the company's employees



Create and maintain a **healthy workplace**

Reduce our **impact on the environment** and **prevent pollution**



IN ORDER TO ACHIEVE ITS OBLIGATIONS, YODEL WILL ENDEAVOUR TO:



- **Provide and maintain safe systems** of work, policies and procedures
- Provide – where appropriate – information, supervision and training to **enable all employees to carry out their roles safely and effectively**
- **Monitor and appropriately investigate all accidents and incidents** and prevent reoccurrence with appropriate action
- Ensure **all business areas are audited periodically, in accordance with company standards** and external and customer requirements
- To comply with – and where possible **exceed** – **all applicable health, safety and environmental laws**
- Carry out appropriate risk assessments of the company's activities to ensure **continuous improvement in the health and safety of its employees and compliance** with applicable legislation
- Appropriately communicate and promote consultation on **environmental, health and safety matters with employees**
- Regularly evaluate and monitor past and present business activities and **measure the effectiveness of quality of service, environmental compliance and the health and safety culture within the company**
- Create a **behavioural safety culture** led by senior management

The company executive team will i) Review this policy annually and set annual objectives as a part of working towards the company QEHS Strategy and annual QEHS Plan. ii) Provide adequate resource for the promotion of QEHS, including access to competent advice from internal and external sources. iii) Promote the total commitment of this policy to all employees in the company. This policy is available on request to customers, external bodies and the general public.

Mike Cooper
CEO Yodel

1st March 2016

Date

